**James Garrigan**

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<https://www.linkedin.com/in/jimgarrigan> [garriganjobsearch@outlook.com](mailto:jimgarrigan@hotmail.com?subject=Response%20from%20Resume)

**Innovative and Multifaceted IT Infrastructure Engineer**

**Scripting | Directory Services | Messaging | E-Discovery | Archiving | Cyber Security | Documentation**

**Patch Management | Business Continuity Planning (BCP) | Disaster Recovery | High Availability**

**Connectivity Devices & Protocols | Network Communications**

# TECHNICAL SKILLS

PowerShell | Hyper-V | Active Directory | DNS | Windows 2022/2019/2016/2012/2008/2003 R2 | Group Policy | VMware | Exchange 2007/2003 | Enterprise Vault Email / File System Archiving | Compliance Accelerator | Discovery Accelerator | Mobile Device Management (MDM) | Network Applications | TCP-IP | NetApp SAN

# WORK EXPERIENCE

Expert IT Specialist Contractor via Broad Crossing Inc. | 7/2021 - 7/2023

New York City Department of Education, Brooklyn, NY

Specialist / Classroom Connectivity - Server QA Deployment Engineer via IIT | 7/2019 - 7/2021

New York City Department of Education, Brooklyn, NY

Information Technology Contractor | 7/2019 - 7/2023

New York City Department of Education, Brooklyn, NY

IT Support Engineer - IT Training and Job Search - NYC DOE Hiring Process | 10/2018 - 7/2019

Job Search Activity, New York, NY

IT Support Engineer | 4/2019 - 4/2019

[PHM Services](http://www.phmservices.com/), New York, NY

IT Support Engineer | 3/2019 - 3/2019

[Baseil Associates](http://baseilassociates.com/), New York, NY

IT Support Engineer | 12/2018 - 3/2019

[PHM Services](http://www.phmservices.com/), New York, NY

IT Support Engineer | 11/2018 - 12/2018

[SourceWave Inc.](http://www.sourcewaves.com/), New York, NY

IT Infrastructure Engineer | 5/2018 - 10/2018

[Kipany Productions, Ltd](http://www.kipany.com/), New York, NY

IT Systems Field Engineer | 5/2017 - 5/2018

[PHM Services](http://www.phmservices.com), New York, NY

IT Messaging Contractor via [Kforce](https://www.kforce.com/) | 1/2017 - 5/2017

[New York City Department of Information Technology & Telecommunications](https://www1.nyc.gov/site/doitt/index.page), Brooklyn, NY

IT Systems Consultant via [PHM Services](http://www.phmservices.com/) | 7/2016 - 12/2016

[Industrial and Commercial Bank of China Financial Services LLC](http://www.icbcfs.com/), New York, NY

IT Infrastructure Engineer / Team Leader | 3/2011 - 5/2016

[Lloyds Bank, Plc.](https://www.lbusa.com/), New York, NY

IT Infrastructure Engineer Contractor at Lloyds Bank, Plc. | 9/2010 - 3/2011

Apex Systems, New York, NY

IT Systems Consultant | 1/2008 - 9/2010

[Garrigan Enterprises Inc.](https://www.garriganenterprisesinc.com/), New York, NY

IT Systems Consultant | 9/2007 - 1/2008

PHM Services, New York, NY

Systems Engineer / Administrator | 8/2005 - 9/2007

LS Power Development / Luminus Management, LLC, New York, NY

IT Systems Consultant | 10/2003 - 8/2005

The Netsys Group, New York, NY

IT Systems Consultant | 1/2003 - 10/2003

Independent Contractor, New York, NY

Hands-on IT Administrator / Engineer | 2/2002 - 12/2002

Marquis Jet, New York, NY

IT Systems Consultant | 11/2001 - 2/2002

InfoTech, Fairfield, NJ

IT Systems Consultant | 8/2001 - 10/2001

Independent Contractor, Fairfield, NJ

IT Systems Consultant | 3/2001 - 8/2001

Trade.Com, New York, NY

Systems Analyst / National Field Engineer | 1/1998 - 10/2000

GAF, Wayne, NJ

Help Desk Administrator / PC Analyst | 7/1997 - 1/1998

GAF, Wayne, NJ

A/R Processing Support | National Technical Services Unit (PC and LAN) | 10/1996 - 7/1997

GAF, Wayne, NJ

Account Receivable IT Support | 10/1995 - 10/1996

Executive Conference Inc., Wayne, NJ

# EDUCATION

[Cisco Networking Academy](https://www.netacad.com/) - Cisco CCNA

[Compu21](http://www.compu21.com/) - Cisco CCNA | Microsoft Server 2016 MCSE

[Global Knowledge](https://www.globalknowledge.com/) - Citrix XenApp Training | Exchange 2013 Training - Core Solutions | Advanced Solutions

[Rutgers University](https://www.rutgers.edu/) New Brunswick, NJ - Electrical and Electronics Engineering

# CERTIFICATIONS

Microsoft Certified System Engineer - Microsoft, License 2164299

# RECOMMENDATIONS

From a Director at [ ]: James is very knowledgeable with IT systems and would be an asset to any company.

Additional recommendations are at <https://www.garrigan.info/>

Recommendations are also embedded in my LinkedIn background image. <https://www.linkedin.com/in/jimgarrigan>

**Other**

**Videos of sample work products:** <https://www.youtube.com/playlist?list=PLgkRipPFmxPPvjxYbTR-iDrGWWwJMJg0y>

**Video Interview Requirement:** Dial-in telephone number for audio.

**Preferred Contact Method: Email** [garriganjobsearch@outlook.com](mailto:garriganjobsearch@outlook.com)

**Personally owned equipment policy:**

I do not use personally owned equipment for job-related electronic communications. A few examples of prohibited use are apps, chat, email, text, and video. In other words, job-related data of any type is neither saved on nor does it pass through personally owned equipment.

I may use personally owned equipment for job-related work solely for voice calls via a cellular/landline phone and remote computer sessions via a virtual machine designated only for the job. Only screen images, keystrokes, and mouse actions flow between the remotely connected systems.